

Privacy declaration

This privacy statement applies to Hotel Handelia in Handel. We see it as our responsibility to protect your privacy. Hotel Handelia is aware that your data must be treated in confidence. On this page we let you know what data we collect when you use our website, why we collect this information and how we improve your user experience. You should be aware that Hotel Handelia is not responsible for privacy policies of other sites and sources. By using this website you indicate to accept the privacy policy.

Data collection

The following categories of personal data are collected by us:

- * Your first name, last name, telephone number, e-mail address and home address;
- * In case of business reservations, we also store the details of your company;
- * Information about the stay of the (hotel) guest, including date of arrival and departure, special requests, comments about your service preferences (including room preferences, facilities or other services used);
- * Information about the (restaurant) reservation, including date, special requests and diet wishes, comments about your service preferences (such as table preference, facilities and others necessary services);
- * Information you provide regarding your marketing preferences or within the framework, your participation in surveys, competitions or promotions;

You are free to determine yourself which personal data (if applicable) you want with us parts. If you choose not to provide certain information, this can affect you on the level of service, reservation and transactions with us.

Communication

When you send e-mails or other messages to us, we may save messages. Sometimes we ask you for your personal information for the relevant situation. This makes it possible to process your questions and your respond to requests. The data is stored on secure servers from Hotel Handelia or that of a third party. We will not combine this data with other personal information we have.

Data that we collect automatically

When using our website, we also automatically collect data, including personal data. This includes data such as language settings, IP address, location, device settings, operating system device, log data, service life, requested URL, status report, user agent (information about browser version), operating system, result (viewer or booker), search history, reservation ID of the booker and the type of data viewed. We can also collect data automatically via cookies.

Cookies

We collect data for research in order to gain a better understanding of our customers, so that we can tailor our services accordingly. This website uses "Cookies" (text files placed on your computer) to help the website analyses how users use the site. The information generated by the cookie about your use of the website can be transferred to secure servers of Hotel Handelia or that of a third party. We use this information to keep track of how you use the website, to compile reports on website activity and others to offer services relating to website activity and internet use.

Purposes

We do not collect or use information for purposes other than:

- A) Reservations: We use your personal data to your online, e-mail or telephone complete and process reservation.
- B) Customer service: We use your data to provide customer service.

C) Guest reviews: We can use your contact details to send you by mail invite you to write a guest review after your stay.

D) Marketing objectives: to the extent permitted by law, we also use your data for marketing purposes. Where we can use your personal data for newsletters. In every newsletter there is a link "Unsubscribe" if you receive these newsletters no longer want to receive.

E) Other communication: we may contact you by mail, post, phone or SMS, depending on the contact information you have shared with us. This is possible for various reasons are:

1. If you have submitted a request or question that needs to be answered or treated.
2. When you have used our services, we can offer you one submit an evaluation form or invite you to leave a review.

F) Analyzes, improvement and research: We use personal data to research and to do analyzes. We can use a third party to do this on our behalf to do.

We can share the results of such research or make it known to third parties parties and our affiliates, in an anonymous, aggregated form. We use your personal data also for analytical purposes and to improve our services, the user experience and the functionality and quality of our (online) services.

G) Security, fraud detection and prevention: We use the data that may contain personal data for fraud and other illegal or unlawful acts prevent activities. We also use this data to investigate fraud and track down. We can also use personal data for estimating risks and for safety purposes, including authenticating individuals. For such purposes personal data can be shared with third parties such as law enforcement agencies and investigative agencies.

H) Laws and regulations: in certain cases we need the provided data use, including personal data, legal disputes or to handle and resolve complaints. For research and compliance purposes of the laws and regulations, or to maintain agreements or to comply with lawful requests from law enforcement agencies insofar as legally required. If we use automated means for processing personal data that have legal consequences or significant consequences for you, we will implement appropriate measures to protect your rights and freedoms, including the right to human intervention.

Legal bases

* considering doing a. and b. we base ourselves on the execution of a contract.

The use of your data may be necessary for the execution of the agreement between you, as a (potential) guest and us.

* seen C. and H. We base ourselves on the legitimate interests: we use your data for our legitimate interests, such as providing you with the most appropriate content for the website, e-mails and newsletters, to improve and promote our products and services and our website content and for administrative, fraud detection and legal purposes. And we always search for the use of personal data for our legitimate interests balanced balance of your rights and interests in order to protect your personal data in relation to our rights and interests.

* given the purpose of h. We also rely on our obligation, if applicable to comply with applicable law and our obligations. (For example in the box of collecting the tourist tax).

* Where applicable under applicable law we will ask for your permission before we receive your Process personal data for direct marketing purposes.

If necessary in accordance with the applicable legislation, we will ask for your consent ask. You can withdraw your consent at any time by contacting us via one of the communication addresses below. If you want to object to the processing of your data, but there is no opt-out mechanism directly available to you (for example in the booking module on the website), please contact us via hotel@handelia.nl.

Sharing data

Booking.com:

We work with Booking.com B.V., located at Herengracht 597, 1017 CE Amsterdam, NL (www.booking.com) hereinafter booking.com, to you our online reservation services.

Booking.com will send you a confirmation email, an email before arrival and provide you with information about the area and the accommodation. Booking.com also offers 24/7 assistance: the international customer service in the local offices speaks more than 20 languages. If you have your share data with Booking.com's global customer service, they can respond when you need them. Booking.com can use your data for technical, analytical and marketing purposes, as further explained in the Privacy Statement of Booking.com. This also means that your data for analysis may be shared with other members from the Booking Holdings Inc. groups of companies for analysis so that they are related to your trip can do offers that may be of interest to you, and for services on measure. If necessary under applicable law, Booking.com will first ask for your permission. If your data is shared with a country outside the European Economic Space will make Booking.com contractual arrangements to ensure that your Personal data are still protected according to European standards. If you have questions about the way in which Booking.com processes personal data, you can contact dataprotectionoffice@booking.com.

Competent authorities:

we pass on personal data to law enforcement agencies and others government agencies, insofar as required by law or suffices necessary for prevention, detection and prosecution of criminal offences and fraud. But also for collecting mandatory (tourist) taxes.

Security

Hotel Handelia and its data processors observe reasonable procedures unauthorized access to and misuse of data, including personal data, too appearance. We use appropriate business systems and procedures to provide information protect, including personal data. We also use security procedures and technical and physical restrictions on access to and use of personal data our servers. Only authorized personnel have access to them during their work personal data.

Storage of data

We will retain your personal information, including personal data, as long as we deem it necessary to provide you with services, to comply with applicable legislation, disputes with parties to resolve and otherwise if necessary to enable us to carry out our activities conduct, including detecting and preventing fraud or other illegal activities.

All stored personal data are subject to this Privacy Statement. If you question about a specific storage period for certain types of personal data we process about you, please contact us via the contact details below. Your options and rights We want you to have control over how your personal data is used by us.

You can do this in the following ways:

- * you can ask us for a copy of the personal data we have about you;
- * you can inform us about changes to your personal data, or ask us for the personal data we have about you to correct;
- * in certain cases you can ask us for the processing of personal data we have to remove, block or restrict you, or object to you the way we use your personal data; and
- * In certain cases you can also ask us for the personal data you have provided to a third party.

When we use your personal data with your consent, you have the right to withdraw this consent at any time, subject to applicable law. Moreover, when we process your personal data, you have legitimate reasons interest or the public interest, the right to object to it at any time use of your personal data in compliance with the applicable legislation.

We rely on you to ensure that your personal information is complete, correct and to be current. Inform us immediately about any changes or inaccuracies of your personal data by contacting hotel@handelia.nl. We treat you request in accordance with applicable law.

Questions or complaints

If you have questions or comments about our processing of your personal data or if you want to exercise the rights you have under this notification, you can contact us register via hotel@handelia.nl. You can also contact the Authority Personal data or Data Protection Authority with questions and complaints.

Changes to the notification

Just as our company is constantly changing, this Privacy Statement will also change from time to time modify. If you wish to stay informed of changes to this Privacy Statement, then we recommend We encourage you to regularly visit this page. If we make important changes or make changes that affect you (for example, when we start with it processing your personal data for purposes other than those outlined above), we will contact you before we start processing.

This declaration has been drawn up: April 2018